Secure Forms

The following forms are available through *WEST*consin Online and the Mobile App:

✓ **Credit and Debit Card Travel Form**
Submit this form to notify *WEST*consin of travel plans.

✓ **ACH/Direct Deposit Form**
Provide form to your employer to set up direct deposit or anyone needing to regularly debit your account, like a landlord.

✓ **Add Additional Savings Form**
Create a sub-savings account for vacation, car, or other savings goals!

Text Banking***

Access your account information from your cell phone by sending text messages. Get account balances, view recent transactions, or transfer funds with simple text commands!

Once your mobile device is registered with *WEST*consin Online, text any of the below commands to 454545, and receive a text message response in seconds:

BAL (primary account balance)

BAL CHK (balances of all checking accounts)

BAL SAV (balances of all savings accounts)

BAL ALL (all account balances)

TRANS (AMT) (transfers funds to primary account) example: TRANS 400

LAST (last 5 trans on primary account)

STOP (unenroll from service)

HELP (send info on the commands, how to use)

***Standard text messaging charges apply.

For Your Safety

*WEST*consin Credit Union will never contact you by phone or email to ask you for personal or financial information. Contact our Service Center at **(800) 924-0022** to verify the validity of the inquiry.

Other Questions

If you experience any issues or have additional questions, visit **westconsincu.org** or call **(800) 924-0022**.

westconsincu.org

Digital Account Access

*WEST*consin Online and Mobile App

WESTconsin® **CREDIT UNION**

Getting Started

New User Login & Registration

Visit **westconsincu.org** or
download and launch the **Mobile App***

1. **Click** *Enroll Now* **or tap** *Sign Up*
   in the Mobile App
2. **Complete Registration Form**
   - ✓ Create username and password
   - ✓ Enter registration information
3. **Verify and Confirm Contact Information**
   - ✓ Confirm phone number to receive
     a one-time verification code
4. **Success!**

ⓘ Online and Mobile banking interactive
demo available on our website

Settings

Manage your *WEST*consin Online and Mobile App
experiences by accessing My Settings. Easily
update account information such as address,
phone number, or email address, or customize
your alerts and notifications. Account alerts and
notifications may include low/high balance, large
deposits or withdrawals, check clearing, and more!

Quick Balance is a tool that allows you to review
specified account balances and recent transaction
from a widget on your phone or the login page of
the Mobile App without logging into your account.

Account Balances | Transfer Funds

View account balances, completed and pending
transactions, transfer funds, make loan payments—
all in a few clicks. Facilitate and review one time
or recurring transfers between savings ID and
linked accounts, and easily complete a Member to
Member transfer by adding any *WEST*consin Credit
Union member as a recipient through *WEST*consin
Online or the Mobile App. Download your account
history, available in a format compatible with
QuickBooks or Quicken!

If you prefer to pay your *WEST*consin loan using
funds from another financial institution, you can
even set up recurring payments from the other
financial, so you never miss a payment!

Bill Pay

A fast and easy way to pay your bills.

- ✓ Schedule one-time or recurring payments
- ✓ Categorize your bills for easier budgeting
- ✓ View payment history and check copies
- ✓ Receive eBills from any company capable of
  online invoicing

Note: You must have a qualifying checking account

eStatements

An eStatement is an electronic version of your
monthly statement, mortgage statement, tax
forms, notices, and forms.

- ✓ Retain up to 7 years of eStatements
- ✓ Faster retrieval of your monthly eStatement
- ✓ Receive your end of the year tax forms
  electronically; notification sent when available

Shared Access

Grant access to your account to anyone you
trust (aka a subuser) while maintaining control
by assigning account permissions. A subuser will
receive their own username and secure password.

Apply for a Loan

Login to quickly and securely apply online for any of
the following loans: Personal, Credit Card, Mortgage,
and Business.

Credit Card Access

- ✓ Activate your Card
- ✓ Create or change your PIN
- ✓ View recent activity and eStatements
- ✓ View and redeem your reward points
- ✓ Schedule a payment from a checking or
  savings account from any financial institution
- ✓ Dispute transactions

Mobile Deposit**

Deposit checks on the go. Skip the trip to an office—
login to the Mobile App. It's fast, simple, and secure.

Money Management

Money Management helps you view all your
accounts and transactions in a single location—
including those from other financial institutions.
This is a great tool to assess your spending and
help you budget.

Debit Card Control

Temporarily deactivate your card if it is misplaced,
and reactivate it once found! With Card Control,
you can determine where your card is used,
manage ATM transactions, restrict foreign
transactions, and more.

Zelle®

Zelle® is a fast, safe and easy way to send money
directly between almost any checking or savings
account** in the U.S., typically within minutes*. With
just an email address or U.S. mobile phone number,
you can send money to people you trust, regardless
of where they bank*.

*U.S. checking or savings account required to use Zelle®. Transactions
between enrolled consumers typically occur in minutes and generally do not
incur transaction fees.

**Members can only use Zelle® at *WEST*consin to send a transaction if they
have an eligible checking account.

Digital Wallet

Add your *WEST*consin Credit Union credit and
debit cards to Apple Pay, Samsung Pay or Google
Pay to make online, in app, and in-store checkouts
faster and easier. Paying with your digital wallet
comes with the same rewards, benefits, and
protections that come with using your card.

- ✓ Your card information is never stored on your
  device or shared with merchants.
- ✓ Quick online payments with pre-filled
  information so you can speed through checkout.
- ✓ Extra security provided by smartphones where
  fingerprint Touch ID or Face Recognition can
  be used to authorize transactions.

ⓘ For more information, FAQs, and tutorials,
visit **westconsincu.org**.

*Carrier fees may apply.

**Mobile Deposit is available for devices that support the latest version of our Mobile App. Our Mobile App is downloadable through the App Store or Google Play.